



STONERIDGE

GENERAL CONTACT INFORMATION

STONERIDGE SALES OFFICE

1202 North Stillness Drive, Prescott Valley, AZ 86314

- Larry Renken, Sales Associate
- Shannon De La Sierra
- Web Site

Tel. (928) 775-3643

Tel. (888) 765-3320

Fax (928) 775-4211

larry.renken@suncoraz.com

shanon.delasierra@suncoraz.com

www.stoneridgeaz.com

STONERIDGE HOMEBUILDING OFFICE

1300 N. StoneRidge Drive, Prescott Valley, AZ 86314

- Melody Castro, Customer Care Coordinator

Tel. (928) 775-8450

Fax (928) 775-8637

melody.castro@suncoraz.com

STONERIDGE WARRANTY SERVICE

1300 N. StoneRidge Drive, Prescott Valley, AZ 86314

- Judy Purcell, Customer Service Manager
- Jeanette Raney, Warranty Coordinator

Tel. (928) 775-9107

Fax (928) 759-0404

judy.purcell@suncoraz.com

jeanette.raney@suncoraz.com

SUNCOR FINANCIAL – Main Office

80 E. Rio Salado Parkway, Suite 410, Tempe, AZ 85281

- Mary Vrana, Loan Consultant
- Todd Rogers, VP – General Manager
- Web Site

Tel. (480) 317-6980

Fax (480) 317-6936

mary.vrana@suncoraz.com

todd.rogers@suncoraz.com

www.hfsmortgage.net

STONERIDGE DESIGN CENTER

3001 Main Street Suite 1F, Prescott Valley, AZ 86314

- Jessica Sanchez, Design Consultant

Tel. (928) 775-9711

Fax (928) 775-9423

jessicas@rugdlr.com

FIRST AMERICAN TITLE COMPANY

7750 E. Florentine Rd., Prescott Valley, AZ 86314

- Deborah Quinn

Tel. (928) 772-8500

Fax (928) 772-8651

dquinn@firstam.com

HOAMCO – Homeowners Association Management Co.

1300 StoneRidge Drive, Suite 100. Prescott Valley, AZ 86314

Mailing Address: PO Box 10000, Prescott, AZ 86304

- Jacque Eckert-Stokes, Community Association Manager Jacque@hoamco.com
- Web Site www.hoamco.com

Tel. (928) 775-7550

Tel. (800) 447-3838 (AZ/CO/NM)

Fax (928) 775-8770



STONE RIDGE

EMERGENCY SERVICE CONTACTS

FOR EMERGENCY SERVICE REQUESTS DURING NORMAL BUSINESS HOURS:

- StoneRidge Warranty Service Department (928) 775-9107
- StoneRidge Homebuilding Office (928) 775-8450

FOR EMERGENCY SERVICE WHEN THE OFFICE IS CLOSED:

- StoneRidge Emergency Line (Nights and Weekends) (928) 759-7101

The following trade contractors may be contacted directly for after-hours emergency service. Please follow up with a call to the StoneRidge Warranty Service Department on the next regular business day to report the problem for your permanent warranty file.

WHAT CONSTITUTES AN EMERGENCY?

An emergency is any builder or contractor warranted problem that requires immediate attention to protect you and/or your property from harm or damage. Examples of emergencies are listed under each heading below:

AIR-CONDITIONING Goettl's High Desert Mechanical (928) 567-2200

- **Example:** Total loss of heating or cooling during extreme temperatures.

APPLIANCES Maytag (800) 688-9900 Jenn-Air (800) 688-1100

ELECTRICAL PS Electric Co. (928) 759-9563

- **Examples:** Main breaker or circuit breakers to major appliances or air conditioning equipment fail and will not reset. Total loss of electric to home not related to a power company failure.
- **Note:** To report a neighborhood power outage, contact APS at (928) 776-3636

FIREPLACE Eric & Sons (928) 775-2880

- **Note:** In the event of a natural gas leak, contact Citizens Utilities directly (see "Natural Gas" below).

GARAGE DOORS Guaranteed Door (928) 771-0698

- **Example:** Garage door mechanisms or opener fail preventing automatic and manual opening of garage door.

NATURAL GAS

UniSource Energy Service

1-877-837-4968

- **Example:** Natural gas leak in your home or at the meter. In the event of gas leak in home, calmly leave the home and close gas shutoff valve at gas meter. Do not turn off switches, use appliance or do anything that may create a spark or flame.

PLUMBING

RED Plumbing

(928) 772-9296

- **Example:** A serious water leak which threatens your property. In the event of a serious leak, be sure to immediately turn off water to the effected fixture or to the entire house as required. The main water shutoff valve is typically located near the front hose bib, water heater, or meter.

ROOFING

Badger Roofing

(928) 771-8770

Mobile

(928) 830-1697

- **Example:** A serious roof leak during inclement weather that threatens your property. Please note that for safety reasons, roofing contractors typically will not make roof repairs while it is raining. Please take appropriate action to protect items in your home from water damage until the roof repairs can be safely performed.

TERMITE CONTROL

Praying Mantis Termite & Pest Control

(928) 708-9800

- **Note:** Contact subcontractor directly to report warranty related termite problems.



STONE RIDGE

UTILITY SERVICES

ELECTRIC	APS – Arizona Public Service www.aps.com	(928) 776-3636
CABLE TV	Cable One www.cableone.net	(928) 237-0058
NATURAL GAS	UniSource Energy Service www.uesaz.com	1-877-837-4968
PHONE	Qwest www.qwest.com	(800) 244-1111
WATER & SEWER	Town of Prescott Valley www.pvaz.net	(928) 759-3020
TRASH COLLECTION	HOAMCO	(928) 775-7550